

Data Protection & Privacy Policy

Updated on May 20, 2024

Welcome to Neurogenesis. Your privacy is of utmost importance to us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website and use our digital health education services.

At Neurogenesis, we are committed to protecting your personal information and ensuring transparency about how we handle your data. We adhere to strict data protection principles to ensure your information is secure and confidential.

In Austria & rest of Europe

What does the Neurogenesis Website do?

This website only provides information to possible clients. Data from clients or potential clients is not analyze or sell. If data is gathered, as mentioned below, it is simply used to provide an optimal, modern website for you as “the user”.

What type of information is collected?

Processing of personal data in the context of the operation of this site:

Personal data of the users of this website are processed insofar as this is necessary, only for the purpose of operating a functional website. The following data is automatically collected from the computer accessing this page:

- ❖ IP address of the computer with which this website is accessed.
- ❖ Type of browser software used.
- ❖ Previously accessed website.
- ❖ Date and Time.

The IP address is only stored for as long as is necessary for the provision of proper services, in particular for the detection and defense against improper use. The IP address of the computer accessing this page will be anonymized at the latest after seven days.

The legal basis for this processing of personal data is Article 6 (1) Sentence 1 (f) Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR). The legitimate interest in data processing lies in the proper operation of this website.

How is any information collected?

The data collected as part of the operations described above are processed by a contract data processor in San Francisco, United States. This provides services for the technical operation and maintenance of this website.

Your Rights and choices regarding your Personal Data

Persons, whose data are collected in the course of the operations described above, have the following rights:

a) Right to information

The person concerned has the right to request confirmation from the person responsible as to whether personal data relating to them are being processed; if this is the case, s/he has the right to information about this personal data and the following information:

aa) the processing purposes;

bb) the categories of personal data that are processed;

cc) the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organizations;

dd) if possible, the planned duration for which the personal data will be stored or, if this is not possible, the criteria for determining this duration;

- ee) the existence of a right to correction or deletion of the personal data concerning him/her or restriction of processing by the person responsible or a right to object to this processing;
- ff) the right to lodge a complaint with a supervisory authority, (Österreichische Datenschutzbehörde, Wickenburggasse 8, 1080 Vienna Austria); and
- gg) if the personal data is not collected from the data subject, all available information about the origin of the data.

The controller provides a copy of the personal data that are the subject of the processing.

b) Right to rectification

The person concerned has the right to request that the controller immediately correct any incorrect personal data relating to him/her. Taking into account the purposes of the processing, the person concerned has the right to request the completion of incomplete personal data – also by means of a supplementary declaration.

c) Right to deletion

The data subject has the right to request that the controller delete personal data concerning him/her immediately, and the controller is obliged to delete personal data immediately if one of the following reasons applies:

- aa) The personal data are no longer necessary for the purposes for which they were collected or otherwise processed.
- bb) The data subject withdraws their consent on which the processing was based in accordance with Article 6 (1) (a) or Article 9 (2) (a) GDPR and there is no other legal basis for the processing.
- cc) The data subject objects to the processing in accordance with Article 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or the data subject objects to the processing in accordance with Article 21 (2) GDPR.
- dd) The personal data was processed unlawfully.

ee) The deletion of personal data is necessary to fulfill a legal obligation under Union law or the law of the member states to which the controller is subject.

ff) The personal data was collected in relation to information society services offered in accordance with Article 8 (1) GDPR.

If the person responsible has made the personal data public and is obliged to delete them in accordance with the preceding paragraph, s/he will take appropriate measures, including technical ones, taking into account the available technology and the implementation costs, in order to ensure that persons responsible for data processing who process the personal data to inform that a data subject has asked them to delete all links to this personal data or to copy or replicate this personal data.

The above paragraphs do not apply if processing is necessary:

aa) to exercise the right to freedom of expression and information;

bb) to fulfill a legal obligation that requires processing in accordance with the law of the Union or the Member States to which the controller is subject, or to perform a task that is in the public interest or in the exercise of official authority vested in the controller;

cc) for reasons of public interest in the area of public health in accordance with Article 9 (2) (h) and (i) and Article 9 (3) GDPR;

dd) to assert, exercise or defend legal claims.

d) Right to restriction of processing

The person concerned has the right to request the controller to restrict processing if one of the following conditions is met:

aa) the accuracy of the personal data is contested by the person concerned, for a period of time that enables the person responsible to check the accuracy of the personal data,

bb) the processing is unlawful and the data subject refuses to delete the personal data and instead requests that the use of the personal data be restricted;

cc) the controller no longer needs the personal data for the purposes of processing, but the data subject needs them to assert, exercise or defend legal claims, or

dd) the data subject has objected to the processing in accordance with Article 21 (1) GDPR, as long as it is not certain whether the legitimate reasons of the person responsible outweigh those of the person concerned.

If processing was subsequently restricted, this personal data – apart from its storage – may only be obtained with the consent of the person concerned or to assert, exercise or defend legal claims or to protect the rights of another natural or legal person or for reasons of important public interest Union or a Member State are processed.

A data subject who has subsequently restricted the processing will be informed by the person responsible before the restriction is lifted.

e) Right to object to processing

The data subject has the right to object at any time to the processing of personal data relating to him/her, which is based on Article 6 (1) (e) or (f) GDPR, for reasons arising from his/her particular situation. The person responsible no longer processes the personal data unless s/he can demonstrate compelling legitimate grounds for the processing that outweigh the interests, rights and freedoms of the data subject, or the processing serves to assert, exercise or defend legal claims.

f) Right to data portability

The person concerned has the right to receive the personal data concerning him/her, which s/he has provided to a responsible person, in a structured, common and machine-readable format, and s/he has the right to transfer this data to another responsible person without hindrance from the responsible person to whom the personal data have been provided, if

aa) the processing is based on consent pursuant to Article 6 (1) (a) or Article 9 (2) (a) GDPR or on a contract pursuant to Article 6 (1) (b) GDPR and

bb) the processing is carried out with the aid of automated processes.

When exercising his/her right to data portability, the person concerned has the right to have the personal data transferred directly from one person responsible to another person responsible, insofar as this is technically feasible.

The exercise of the right does not affect Article 17 GDPR. This right does not apply to processing that is necessary for the performance of a task that is in the public interest or in the exercise of official authority that has been assigned to the person responsible.

g) Right to restriction of processing

The person concerned has the right to lodge a complaint with a competent supervisory authority (Österreichische Datenschutzbehörde, Wickenburggasse 8, 1080 Vienna Austria).

5. Further information

The provision of personal data is not required by law or contract. A contract is not necessary. There is no obligation to provide personal data. If personal data is not provided in the scope described in point 2, this website cannot be used. Automated decision making and so-called profiling do not take place.

Worldwide Privacy Policy for Neurogenesis

1. Information We Collect

Personal Information: We may collect personal information such as your name, email address, contact details, and payment information when you register for our services, make a purchase, or contact us for support.

Usage Data: We collect information about your interactions with our website and services, including IP address, browser type, operating system, pages visited, and the dates and times of your visits.

Cookies and Tracking Technologies: We use cookies and similar tracking technologies to enhance your experience on our website, analyze usage, and improve our services.

3. Use of Information

We use your personal information to:

- Provide and maintain our services
- Process transactions and send related information
- Communicate with you, including sending promotional materials and updates only under your consent.
- Improve our website and services
- Personalize your experience
- Ensure compliance with legal obligations

4. Sharing of Information

We do not sell your personal information. We may share your information with:

- Service Providers: Third-party vendors who assist us in providing our services (e.g., payment processors, hosting providers).
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred.
- Legal Requirements: When required by law or to protect our rights, we may disclose your information.

5. Data Security

We implement robust security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. Despite our efforts, no security system is completely impenetrable.

6. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure that such transfers comply with applicable data protection laws and that your information remains protected.

7. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access: Request access to your personal information.
- Correction: Request correction of inaccurate or incomplete information.
- Deletion: Request deletion of your personal information.
- Objection: Object to the processing of your personal information.
- Restriction: Request restriction of processing your personal information.

Portability: Request the transfer of your personal information to another entity.

To exercise these rights, please contact us using the information provided below.

8. Children's Privacy

Our services are not directed to individuals under the age of 13 (or other age as required by local law), and we do not knowingly collect personal information from children.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website and updating the effective date. Your continued use of our services after any changes constitute your acceptance of the revised policy.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Neurogenesis

Heligenstädterstrasse 139

1190 Vienna, Austria

E-mails: office@neurogenesis.at

Phone: + 43 6607870902